



Full Agenda – Adelaide Convention Centre, 1–2 September 2026

● Black = Library/customer ● Blue = SirsiDynix ● Green = Vendor ● Maroon = Partner

DAY ONE – Tuesday 1 September 2026

Time	Presentation	Presenter	Length
8:30am	Registration Opens · Riverbank Foyer		
9:00am	President's Welcome	Graham Dawson, Hume City Council	10 min
9:10am	SirsiDynix Welcome and Opening Session	Katy Valentine, SirsiDynix	10 min
9:20am	SirsiDynix Roadmap: Accelerating Into the Future	Rick Branham, SirsiDynix	30 min
	SirsiDynix is investing in the future of library technology through a focused development strategy centred on our BLUEcloud platform, while maintaining strong support for Symphony and Horizon. Rick discusses how the restructuring of our R&D teams, and the integration of AI-powered tools across the development lifecycle, are increasing our ability to innovate – along with our strategic direction, recent progress, and the initiatives shaping the next generation of SirsiDynix solutions.		
9:50am	BLUEcloud Circulation: Where We Are and What's Next	Carla Clark, SirsiDynix	30 min
	Join Carla for an update on BLUEcloud Circulation – a review of current functionality and the latest enhancements, plus a preview of upcoming developments and release plans. Key themes include patron history management, expanded function defaults and greater display customisation, all supporting more efficient and flexible library workflows.		
10:20am	AI and the Library Experience: Our Approach Today and Tomorrow	Melissa Kulmer, SirsiDynix	15 min
	AI is rapidly changing how people discover and interact with information. Melissa shares SirsiDynix's vision for AI-powered enhancements in BLUEcloud Discovery, available as optional add-ons – an approach that emphasises the ethical, transparent and responsible use of AI to improve search outcomes while helping users understand and refine their strategies, rather than concealing them. She also explores AI-driven content discovery, personalised reading recommendations and other emerging opportunities.		
10:35am	Morning Tea · Riverbank Foyer		20 min
10:55am	FE Technologies – Vendor Presentation	Esada Plecic, FE Technologies (Platinum Sponsor)	15 min
11:10am	Azure and Beyond: The Great Infrastructure Shift	Scott Wheelhouse, SirsiDynix	30 min
	The global Microsoft Azure migration projects are roughly two-thirds complete, with APAC customer migrations scheduled for the coming weeks. This session explains what you can expect during and after the migration, how the move to Azure improves security and scalability, and how related SirsiDynix infrastructure initiatives will support libraries beyond the migration itself.		

Time	Presentation	Presenter	Length
11:40am	Transforming User Experience: From Library Notifications to Meaningful Engagement with SirsiDynix HTML Notices	Helmi Iskandar B Suito, UTP – Universiti Teknologi Petronas	25 min
	HTML Notices are traditionally used for operational messages – overdue reminders, courtesy notices, circulation notifications. At Universiti Teknologi PETRONAS (UTP) Library, this functionality was reimagined as a strategic engagement tool to establish meaningful first interactions with newly enrolled students. Using the native HTML Notice capabilities within Symphony, the library built a personalised welcome email introducing new students to key services, resources, facilities and online support. A routine notification mechanism became a proactive outreach channel – no extra software investment, and measurable impact. Helmi shows how libraries can repurpose existing functionality to strengthen outreach and get more from the system they already have.		
12:05pm	Lunch · Riverbank Foyer		60 min
1:05pm	Ulverscroft – Vendor Presentation	Francis Richardson, Ulverscroft (Gold Sponsor)	10 min
1:15pm	Upstairs, Downstairs: A Partnership Story Shaping Stronger Systems	Susan Courtland and Susanne Parker, City of Kalamunda	25 min
	A practical partnership model within our Library Service – highlighting shared experiences, challenges and outcomes in supporting systems and frontline service delivery to our patrons and community.		
1:40pm	Letters Out Loud	Janette Chin	25 min
	An introduction to events around the world that are curating written correspondence from historical collections, to promote literacy and the enduring power of literary correspondence.		
2:05pm	The Artificial High – Taking the Pain Out of Cataloguing with MarcEdit and AI	Graham Dawson, Hume City Council	25 min
	MarcEdit is a universal library metadata tool and freeware that should be in the toolbox of every cataloguer. Graham shows how it is used at Hume Libraries to streamline their processes – supplemented, ever more, by his new cataloguing bestie, Copilot.		
2:30pm	Afternoon Tea · Riverbank Foyer		20 min
2:50pm	Adilam – Vendor Presentation	Jayson Emery, Adilam (Gold Sponsor)	10 min
3:00pm	Connected Collections: Bringing People, Places and Events to Life	Lisa McDonald, Recollect	30 min
	• Why connections matter: helping audiences discover more and follow the stories that interest them. • What good access looks like: open, useful collections that respect privacy, permissions and cultural sensitivity. • Collections worth getting lost in: examples that invite curiosity and the occasional happy detour.		
3:30pm	BLUEcloud Discovery: Progress, Preview and the Road Ahead	Rick Branham, SirsiDynix	45 min
	BLUEcloud Discovery is advancing towards a pilot release later this year, with general availability planned for early next year. Built on the CloudSource search platform, it delivers a modern, sustainable architecture for the evolving needs of libraries and their users. Join Rick for a preview of the latest work – improved search relevancy, a responsive and accessible interface, enhanced account management – with demonstrations of what is already built and an early look at what is coming next.		
4:15pm	AI Forum: The Floor Is Yours	Moderated by SirsiDynix	30 min

Time	Presentation	Presenter	Length
	<i>This is your session. We'll kick things off with a few provocations, then open the floor. Excited about what AI could do for your library, uneasy about where it is heading, or still working it out? Should SirsiDynix be building more AI into its products, or holding back? No set agenda – bring your opinions, your questions and your war stories.</i>		
4:45pm	Day One Concludes		

DAY TWO – Wednesday 2 September 2026

Time	Presentation	Presenter	Length
8:30am	Riverbank Foyer Opens · Trade tables and coffee available		
9:00am	Housekeeping and Welcome Back	Katy Valentine, SirsiDynix	5 min
9:05am	MDM Entertainment – Vendor Presentation	Corey Bancks, MDM Entertainment (Silver Sponsor)	5 min
9:10am	SpringShare: LibConnect Pro, LibCal and LibMaps	Allison Rand and Adam Viator, SirsiDynix	60 min
	<i>Looking for new ways to curate resources, share knowledge and engage patrons? Springshare, a leading cloud software vendor for libraries – and SirsiDynix's newest partner – can help. Join Adam and Allison for a look at LibConnect Pro, LibCal and LibMaps; Springshare's robust array of resource delivery, marketing and engagement tools.</i>		
10:10am	BLUEcloud Mobile2: Where We Are and What's Next	Sara Pate, SirsiDynix	15 min
	<i>BLUEcloud Mobile2 is being built as a fully native part of the BLUEcloud platform, designed to work seamlessly with the tools you already use. Join Sara for a look at what's been delivered so far, what's coming next, and where the roadmap is headed.</i>		
10:25am	One Card – One State: The Story of the System That Will Shape South Australian Libraries	Kathy Haese and Brenna Cook, State Library of South Australia	25 min
	<i>In January 2027, the State Library of South Australia will transition into the shared OneCard LMS environment. This presentation shares how SLSA's unique collections, complex workflows, legacy systems, specialist knowledge and strategic objectives are shaping the design and implementation of the shared LMS.</i> <i>It offers practical insights from a major state-wide systems reform, highlighting the role of people, collections and institutional context in shaping sustainable library systems for South Australia.</i>		
10:50am	Bibliotheca – Vendor Presentation	Raymond Dolor, Bibliotheca (Gold Sponsor)	10 min
11:00am	Morning Tea · Riverbank Foyer		20 min
11:20am	COSA Annual General Meeting	Graham Dawson, COSA President – also available on Teams	60 min
	<i>Come along to give feedback and input on the conference and the user group. Committee and leadership positions are available.</i>		
12:20pm	Lunch · Riverbank Foyer		60 min
1:20pm	EnvisionWare – Vendor Presentation	Trish Mullis, EnvisionWare (Silver Sponsor)	5 min
1:25pm	Working Smarter with BCA: Collection Insights on a Regional Library Budget	Sarah Wiesner, Wimmera Libraries	25 min

Time	Presentation	Presenter	Length
	<i>Regional libraries often face the same expectations as larger services, but with fewer staff and resources. This presentation demonstrates how Wimmera Libraries leveraged BCA to automate reporting, improve collection curation and support evidence-based decision-making. Learn how simple datasets, metrics and dossiers can deliver powerful insights without additional software or budget.</i>		
1:50pm	Licence to Know: Championing Open Access	Holly Taylor, SirsiDynix	30 min
	<i>95M+ open access items – journal articles, books, textbooks, course material, datasets and more – free for users to access, available now, and largely unknown to the people who'd benefit most. That's the gap libraries were built to close. Open access takes research content out of the academic space and puts it within reach of everyone; it just hasn't found them all yet. That part is ours. Let's talk about what's out there, how it works, and what your community can actually do with it.</i>		
2:20pm	CloudSource: Discover More, Spend Smarter	Rick Branham, SirsiDynix	45 min
	<i>As subscription database costs continue to rise, libraries are looking for new ways to expand access while managing budgets. CloudSource OA provides one-click access to more than 95 million open-access articles, eBooks and OER, helping libraries strengthen collections and improve the user experience at no additional content cost.</i> <i>CloudSource+ extends discovery across both open and subscription resources, adding nearly one billion closed-access records. Join Rick to see how both deliver content-neutral relevancy, seamless access, and a smarter approach to collection development.</i>		
3:05pm	Afternoon Tea · Riverbank Foyer		20 min
3:25pm	Your Favourite Double Act: OSAS and Support – Help However You Need It	Cathy Cusack and Susanna La Rue, SirsiDynix	25 min
	<i>Wearing too many hats and struggling to get things done? OSAS could be the answer. What is it and how does it work? Join Cathy for a rundown on how OSAS can help you and your library. Then: everything you wanted to know about Support but were afraid to ask – find out more about the team that helps you, and how to optimise your requests.</i>		
3:50pm	Digital Natives, But Not Library Natives – Discussion and Reflection	Annette Mills, City of Charles Sturt	30 min
	<i>We often talk about declining library use, changing customer expectations and increasing competition for people's attention. But what if those are symptoms of a deeper shift?</i> <i>For generations, people learned how to use libraries because libraries were embedded in everyday life – school libraries, family visits and community experiences introduced children to collections, librarians, information seeking and reading for pleasure. Today that pathway feels less certain. Through discussion and reflection, participants will consider how library habits are formed, how those habits are changing, and what it might mean for libraries where we can no longer assume people will learn to be library users along the way.</i>		
4:20pm	SirsiDynix Q&A	SirsiDynix Panel	25 min
	<i>Senior SirsiDynix staff answer your questions. Drop a written question into the box on the Ask SirsiDynix table at any point over the two days, or ask from the floor on the day.</i>		
4:45pm	Day Two Concludes – Conference Close		